

News Release

elvetino AG is an accomplished cloud backup user thanks to Arcplace

The SBB subsidiary already has several years experience using a Swiss cloud backup service.

Zurich, 9th July, 2013

The railway catering company elvetino AG has been using a cloud-based service for several years now. elvetino has a long-standing customer relationship with Arcplace through previous scanning, DMS and e-mail archiving projects, so when the need to acquire a new backup solution arose in 2011 they once again turned to Arcplace.

The Arcplace Backup Enterprise service chosen by elvetino is a highly secure cloud backup service that is certified to ISO 27001 standard in terms of information security and is internationally recognised by the IQNet Association. It is suitable for server environments and companies operating in multiple locations.

In recent years, elvetino has gained a great deal of experience in using Arcplace's cloud backup service and firmly believes that it has chosen the right solution here, leading the way for others. 'The service was up and running in next to no time, and the backups have been running automatically ever since without problems, and are fully up to date', says Marc Wydler, Head of IT at elvetino.

At elvetino, the Backup Enterprise software was installed on the backup server, which stores the data to be backed up locally on a hard drive (local cache) and replicates it via an encrypted connection to the Arcplace data centres in Zurich and Geneva. These data centres are ISO 27001-certified and FINMA-compliant. The local availability of the backups enables short restore times and data retrieval even in the event of a connection failure.

Marc Wydler sees the Backup Enterprise service's 'short backup window' as a particular advantage: "This enables highly effective and fast operation." The speed is due to incremental data backup, data-deduplication and compression, which reduces the volume of data to be transferred to the data centres.

A standardised administration interface enables all backup jobs to be managed and monitored centrally. Users can restore their data via a corresponding interface as required. The Arcplace backup service restores the data from the local cache if the cache is available, if it is not, the data is restored from the data centres.

"Administration of the backup solution and any restoration of lost data is really easy; the service is fully automatic and has absolutely proved its worth", says Wydler.

About elvetino

elvetino AG is headquartered in Zurich and has a branch office in Paris. With around 1,050 employees, the company operates SBB's 101 dining cars and 198 mini bars. It also provides services for 16 to 20 TGV Lyria trains between Paris and Switzerland and 18 ETR trains between Italy and Switzerland each day.

elvetino AG also operates 12 take-away outlets on a franchise basis for Segafredo Zanetti Espresso, mainly at major railway stations in Switzerland, the SBB Lounge for first class passengers in Zurich and the Businesspoint in Bern.

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About Arcplace AG

Arcplace AG is a Swiss provider of Scanning, Archiving and Backup solutions for the enterprise market. By combining state-of-the-art technology with innovative delivery models, such as Online, Cloud and Managed Services, Arcplace is able to offer companies of all sizes high-end solutions. Arcplace's goal is to build solutions that improve efficiency, minimize risks and reduce overall IT costs. Alongside its solutions, Arcplace offers specialized consulting services to help organizations in all the phases of a project.

Arcplace AG is a privately held company with a share capital of 1 million Swiss Francs and a team highly experienced in developing, implementing and operating IT solutions and services in Switzerland and abroad. Since the company's foundation in 2006, Arcplace has successfully deployed Archiving and Backup solutions for over 300 companies across Switzerland and has developed a unique portfolio of Scanning, Archiving and Backup Services.

More information: www.arcplace.ch

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