

News Release

New cloud e-mail archiving service enhances Arcplace AG's service portfolio

The cloud service offers a legally sound and highly secure service for archiving e-mails in certified Swiss data centres

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Arcplace AG, Swiss specialists in the fields of scanning, archiving and backup, is launching a new, efficient and innovative e-mail archiving service. The fully managed journal archiving service for all incoming, outgoing and internal e-mails is a comprehensive addition to Arcplace's service portfolio for e-mail archiving. The client does not need to install any hardware or software, which makes it possible to implement the solution quickly without investing in infrastructure. The service offers an impressively high level of compatibility and flexibility and supports all conventional e-mail systems. It is suitable for companies of any size and industry, but requires at least ten individual mailboxes. Scaling up to several thousand e-mail accounts is also possible.

The cloud e-mail archiving service archives e-mails in accordance with archiving laws and regulations in ISO-certified and FINMA-compliant data centres in Zurich and Geneva. E-mails are transferred and archived under full encryption and individual access rights can be assigned depending on requirements. Authorised users can access archived e-mails quickly and easily via a web user interface. Only the e-mail server needs to be reconfigured. It is important to determine whether all e-mails or only some of them are to be archived and whether e-mails are to be actively transferred from the client server to the Arcplace data centres or whether they should be picked up by the Arcplace servers. The standard retention period is ten years, but the required retention period can also be set on an individual basis.

This automated form of e-mail archiving is of interest to all companies, whether they are obligated to carry out archiving processes in accordance with the law or whether they would just like to have backup copies of their e-mail traffic. Analysts claim that approximately 50% of organisations will be using SaaS or a cloud service to archive data by 2013. Keeping complete records of selected e-mail traffic by means of journal archiving also enables "e-discovery". For this purpose, Arcplace's cloud e-mail archiving service makes use of fast, highly scalable search-engine technology. A comprehensive and easy-to-use web user interface makes it possible to search millions of e-mails quickly and efficiently. During court cases or in the event of a warranty claim, the relevant correspondence can be accessed quickly and readily. To maximise the availability and performance of the cloud e-mail archiving service, Arcplace manages and monitors the infrastructure centrally from its Operations Centre in Zurich.

Robbert Spierings, Managing Director of Arcplace AG, explains the additional advantages and potential uses of the cloud e-mail archiving service: "Whether e-mails are deleted by mistake or the provider manages to lose entire databases, they are still redundantly archived in our data centres and can be manually searched and retrieved. Furthermore, we can provide information regarding the origin of e-mails and the measures taken to ensure that the data is not tampered in the event of disputes, thus acting as a kind of "neutral third party" in court proceedings," says Spierings.

About Arcplace

Arcplace AG is a Swiss provider of Scanning, Archiving and Backup solutions for the enterprise market. By combining state-of-the-art technology with innovative delivery models, such as Online, Cloud and Managed Services, Arcplace is able to offer companies of all sizes high-end solutions. Arcplace's goal is to build solutions that improve efficiency,

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minimize risks and reduce overall IT costs. Alongside its solutions, Arcplace offers specialized consulting services to help organizations in all the phases of a project.

Arcplace AG is a privately held company with a share capital of 1 million Swiss Francs and a team highly experienced in developing, implementing and operating IT solutions and services in Switzerland and abroad. Since the company's foundation in 2006, Arcplace has successfully deployed Archiving and Backup solutions for over 250 companies across Switzerland and has developed a unique portfolio of Scanning, Archiving and Backup Services.

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