

News Release

Arcplace becomes the nationwide scanning partner of Raiffeisen Group Switzerland.

With the help of the IT service provider, the third largest banking group in Switzerland digitalizes and migrates documents to a central electronic archiving system.

Zurich, 14th December 2010

Arcplace AG, a Swiss provider of scanning, digital archiving and backup solutions are the new scanning partners of Swiss banking group Raiffeisen. They have been commissioned to digitalize the company's documents and migrate them into the bank's central electronic archiving system (EDMS). As part of a pilot project, several thousand documents from several Raiffeisen banks were scanned by the scanning team at Arcplace.

As the third largest banking group and the leading retail bank in Switzerland, the Raiffeisen Group comprises of 339 cooperative and legally autonomous banks, with more than 3.3 million customers. The Raiffeisen banks belong to the Raiffeisen Switzerland Cooperative, based in St. Gallen. The cooperative society is responsible for strategic management, risk control and coordination of the bank alliance.

The national migration project concerns a large document volume, the project team at Raiffeisen Switzerland looked for an external scanning service provider who possessed the necessary knowledge and experience for the task. Following a comprehensive search, they selected Arcplace as their partner for the entire process. Jörg Schmid, Project Manager at Raiffeisen Switzerland, comments on their choice, "The planning stage which was realized together with experts from Arcplace and the subsequent practical implementation was a very positive experience for me. I am delighted at what we have achieved already. The Arcplace team works with commitment, focus and care. The quality and reporting system that was introduced is very efficient. As a bank, we demand a lot of our partners, but I am sure that we have chosen the right scanning partner in Arcplace."

Arcplace supported and advised the project managers during the initial stage, while drafting the migration guidelines as well as designing the migration process. In addition to the guidelines from Raiffeisen Switzerland, a quality control and reporting system was introduced to handle the scanning and migration project. These measures ensure that the scanned documents are imported efficiently and correctly into the central archiving system, and that the quality of the documents and their index values comply with standard limit values.

Robbert Spierings, Managing Director of Arcplace AG, is also very satisfied with the project: "We were very happy to be invited to help the Raiffeisen Group with their project. We are grateful for their confidence in us and look forward to working together again."

About Arcplace

Arcplace AG is a Swiss provider of Scanning, digital Archiving and Backup solutions for the enterprise market. By combining state-of-the-art technology with innovative delivery models, such as Online, Cloud and Managed Services, Arcplace is able to

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offer companies of all sizes high-end solutions with competitive pricing. Arcplace's goal is to build solutions that improve efficiency, minimize risks and reduce overall IT costs. Alongside its solutions, Arcplace offers specialized consulting services to help organizations in all the phases of a project.

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