

Case study: SQS puts its faith in a cloud backup service from Arcplace

Founded in 1983, the Swiss Association for Quality and Management Systems (SQS) is the top Swiss certification organization operating both on a national and international level. With almost 160 permanent employees and more than 270 freelancers throughout the world, SQS offers expert and practice-oriented audits and tailored certification services for all industry and service sectors. So far, some 9'500 SQS certificates have been issued and are recognized throughout the world.



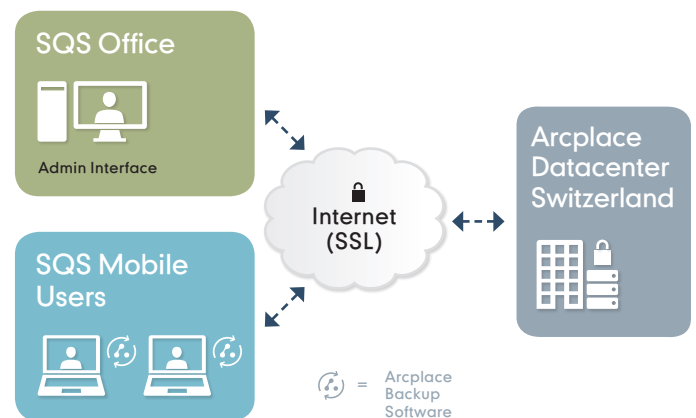
Before SQS opted for the cloud backup service from Arcplace, all its external employees saved their laptop data locally on an external hard drive. This solution proved to be increasingly unreliable and user-unfriendly.

SQS decided to relieve their employees of the responsibility of backing up their own data. Instead, the company chose to implement an automated backup service. In particular, it was looking for a solution for its approximately 100 external auditors who carry out certification in companies worldwide. These auditors work on site at the client's headquarters, as well as in remote offices in Switzerland and abroad.

Following an in-depth evaluation, SQS opted for the Backup Pro cloud backup service from Arcplace. According to Robin Csontos, IT project manager at SQS, Arcplace Backup Pro provides the company with "simple and fast data restoration at any time and from any location, in a highly-secure manner, and without tapes. The service is furthermore cost-effective, easy to install via the Internet, and provides full protection against data loss—even in the event of fire, theft, or other acts of God."

Backup Pro is a professional, highly-secure, and cost-effective online backup service for laptops, desktops and file servers. The Backup Pro service is fully scalable from 1 to 1'000 or more computers. The backup service is compatible with Windows, Mac, Linux and Solaris operating systems. Baloise Insurance recommends the service as part of its SME Safety World program.

"The service was installed very smoothly in a matter of hours. Even months after the roll-out was completed, no problems have emerged. Generally, external employees have no idea that highly-secure backups are being applied in the background continuously. Thanks to Backup Pro, employees no longer have to worry about backing up their data and are able to concentrate fully on their tasks as auditors."



Among other advantages, the administrator interface makes it easy for SQS IT staff to perform statistical analyses. For example, on a global level, it is easy to determine at what time each employee has backed up which data volumes and whether the backups are up-to-date.

Users have been particularly pleased with the data restoration capabilities of Backup Pro. For example, when two SQS external employees' notebooks were stolen, they lost all their locally stored data. The employees were impressed when, thanks to Backup Pro, they were quickly handed back their new notebooks with their completely restored local data. They were able to get on with their work without any further delays.

Mr Csontos listed a number of benefits when asked about his experience with the solution. "Backup Pro is just what we were looking for and has met all our expectations: the service has automated our data backup, reduces the

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workload of our external staff, prevents data loss effectively and allows us to handle the configuration and administration of all backups centrally. We are completely satisfied", concludes IT project manager Csontos.

Furthermore, Robbert Spierings, Managing Director of Arcplace, has only good things to say about the project process and the cooperation with SQS.

In summary, he said, "We were delighted that such a renowned and safety-conscious institution as SQS has chosen our cloud service, Backup Pro."

More information on the Arcplace Cloud Backup Services can be found at: www.arcplace-backup.ch

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